# CIRCUITMEDIA

### CRISIS COMMUNICATIONS



Circuit Media is your **Communications Compass** while navigating this uncharted territory. Unsure about when, how, or what to communicate to your employees or customers? We are your trusted source to provide reliable information clearly and concisely, every time.

It is essential to connect with your audience during these uncertain times, and we know how to create that connection. We provide a balance between the bad news, the good news, and the vital information in a way that is clear and understandable for you–our client–and your employees and customers. We provide information in a way that even those under stress can understand, feel comforted and knowledgeable, and know the information is trustworthy.

Our team is thorough during the analysis process and strategic when determining the method and medium for the messaging, which are the key aspects of successful risk mitigation. Our in-house graphic design studio produces custom collateral aimed at informing and reassuring the audience.

# WE'LL WORK WITH YOU TO:

# PREPARE

• Identify vulnerabilities

CAPABILITIES

- Analyze stakeholders and preferred methods of communication
- Develop crisis communications plan

# EXECUTE

- Face the crisis head-on
- Implement crisis communications plan
- Engage stakeholders

# RECOVER

- Maintain constant, open communication with stakeholders
- Track effectiveness

# WE CAN HELP YOU WITH:

- Crisis and Media Communications
- Public Relations and Outreach
- Writing and Copy Editing
- Graphic Design
- Multimedia and UI Design
- Publishing Print/Digital
- Illustration Services

# WHEN YOU USE OUR SERVICES, YOU'LL GET:

- A SAM Disaster Response Registry contractor
- Quick and accurate turnaround
- Plain language professionals
- Experts in legal, regulatory research
- Accessibility and Section 508 specialists
- Spanish language expertise

- Staffing IT/Acquisitions Specialties
- Social Media/Marketing Strategy
- Project Management and Compliance
- Events and Trade Shows
- Photography
- Video Production and Editing
- Software Development
- Design Thinking professionals
- An approved GPO subcontractor
- An in-house creative studio
- A contractor with exceptional past performance ratings
- A Q Top Secret Facility Clearance contractor
- Collaborative and experienced staff
- Complete/up-to-date SAM registration

# PAST PERFORMANCE





DUNS: 153780031 CAGE: 668P0 GPO: 19537 GSA: PSS 47QRAA18D00EN

#### CODES

NAICS	PSC
511110	7630
512110	B599
541430	R410
541490	R422
541611	R426
541613	R499
541690	R699
541810	R701
541820	R706
541840	
541922	R707
541990	R708
561320	R799
561410	T099

#### PRIMARY CONTACT

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# WEB/SOCIAL MEDIA

<u>CircuitMedia.com</u><u>CircuitMediaLLC</u>

CircuitMedia



#### Certified Economically Disadvantaged Women-Owned Small Business





#### COLORADO DEPARTMENT OF TRANSPORTATION

Communications for over 80 Infrastructure Projects We provide crisis and routine communications to residents, businesses, and key stakeholders; develop appropriate releases and mechanisms for communications; and facilitate town halls, public meetings, and interviews between media outlets and officials.

DENVER

contact: Rick Suer rsuer@newdesignconstruction.com

#### **U.S. DEPARTMENT OF LABOR**

Technical Assistance for Office of Job Corps (OJC)

We provided human-centered design communications and methodologies, change management, and graphic design services to assist OJC in the redesign of its 125 Job Corps centers across the nation.

contact: Kevin Culp, culp.kevin@dol.gov

#### CITY AND COUNTY OF DENVER, OFFICE OF EMERGENCY MANAGEMENT

*Emergency Operations Plan Redesign* We provided visual communications, graphic design, formatting, and layout services to update the City's Emergency Operations Plan.

contact: David Powell, david.powell@denvergov.org

# **ABOUT CIRCUIT MEDIA**

Circuit Media works collaboratively with clients to assess goals, create timelines and develop solutions that provide positive outcomes for both customer and constituent. Whether we are providing public affairs assistance, multimedia design, or staffing a project, we use concise methodologies and plain language skills to offer cost-effective end products that meet and exceed expectations.

# **Corporate Information**

- Private Corporation founded in 2002
- Rebecca Askew, Esq., CEO
- Number of Employees 50
- 8(a) Certified
- DBE, SBE, M/WBE, SWaM
- SBA e-200 Emerging Company
- ISBEE Indian Small Business Economic Enterprise







#### **INTERNAL CAMPAIGN**

#### **Crisis Communication Newsletters**

The Circuit Media HR team began releasing daily e-newsletters to staff after they were sent to work from home due to COVID-19. The newsletters include a balance of information pertaining to the virus, encouraging messages, and lighthearted news.

#### CITY AND COUNTY OF DENVER

#### Communications and Public Relations Management

We provide crisis communications, public information management, public outreach strategy, research, technical writing, and visual communications support for the Colorado Convention Center Expansion Project.

contact: Scott Sumners, scott.sumners@us.rlb.com

#### WASHINGTON DC EXECUTIVE OFFICE OF THE MAYOR

COVID-19 Response Materials

We provide consulting services including graphic design, copywriting/ editing, and dissemination of materials to assist the EOM in responding to DC's resident, business, and visitor concerns about exposure to COVID-19.

contact: Yvonne Howerton, yvonne.howerton@dc.gov

- EDWOSB Economically Disadvantaged Woman-Owned Small Business
- WOSB Woman-Owned Small Business
- Colorado Top 100 Woman-Owned
  Company
- 2018 Colorado Company to Watch
- GSA Professional Services Schedule

FOR MORE INFORMATION, PLEASE VISIT CIRCUITMEDIA.COM AND ASK ABOUT OUR PRIVATE PORTFOLIO